

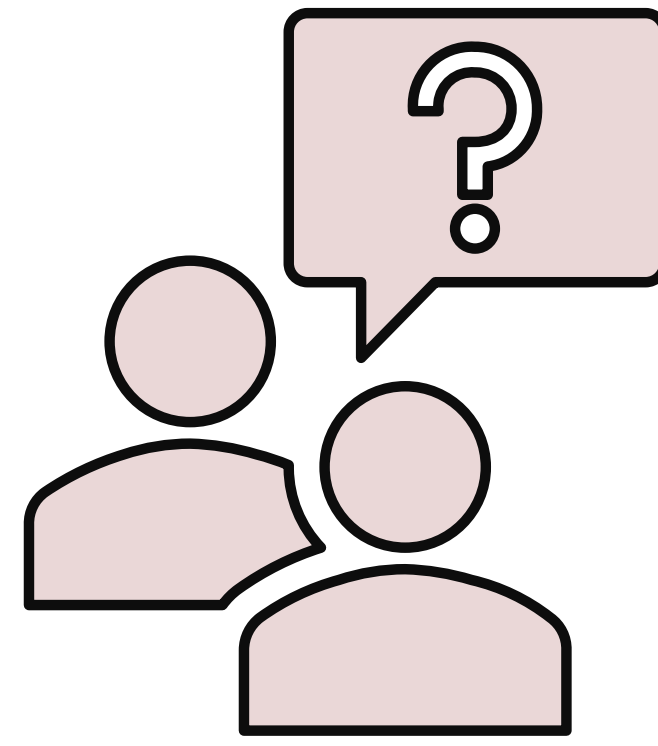
Supporting the development of effective monitoring and evaluation frameworks in community organisation settings; learnings from an Australian hepatitis C elimination program

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Background and aims

- High-quality evidence demonstrating the effectiveness of community-based HCV programs is needed is often stymied by limited monitoring and evaluation capacity
- We outline strategies to support community organisations to evaluate their models of care and contribute to the evidence base for HCV elimination

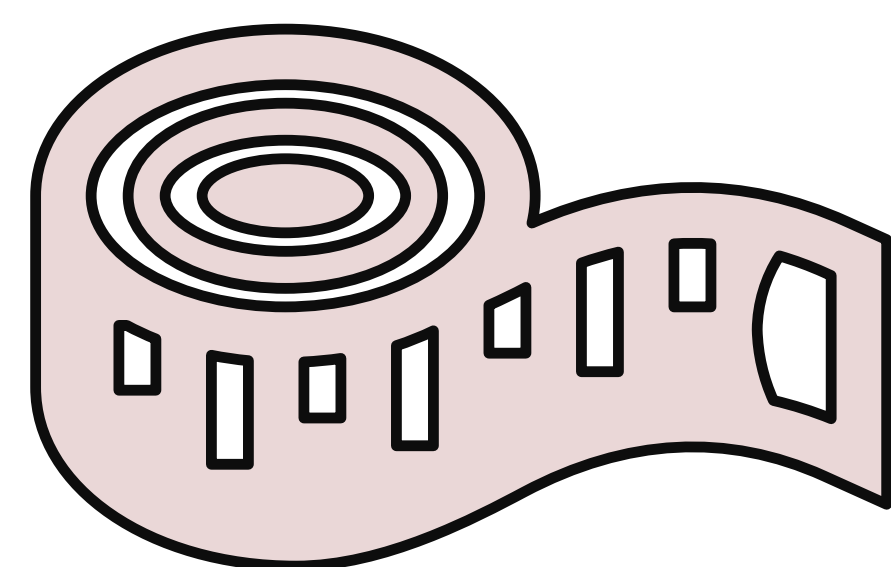


EC Australia model

- The ECA partnership provided \$2m AUD in funding to 12 community organisations
- Funded models included workforce development, nurse outreach, peer support and incentive programs
- Organisations were given autonomy and flexibility of the design and implementation of their programs
- The ECA monitoring and evaluation team provided ongoing support to organisations when required

What did we do?

- Created a standardised evaluation frameworks for all ECA projects
- Supported projects to develop program logic and evaluation plans
- Encouraged flexible and streamlined reporting
- Encouraged reporting on learnings rather than just outcomes
- Increased non-traditional dissemination (story telling, communities of practices, infographics, reports)

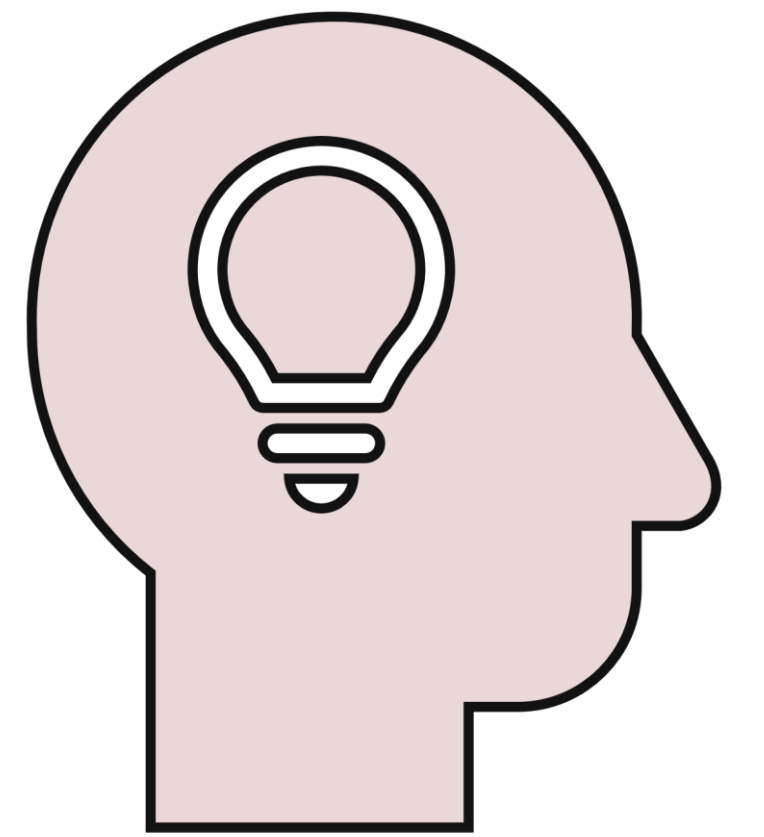


Ongoing evaluation support included

- High-level implementation advice
- Database design and data analysis
- Submitting ethics applications
- Drafting conference abstracts and manuscripts
- Applying for further funding opportunities

Lessons learned

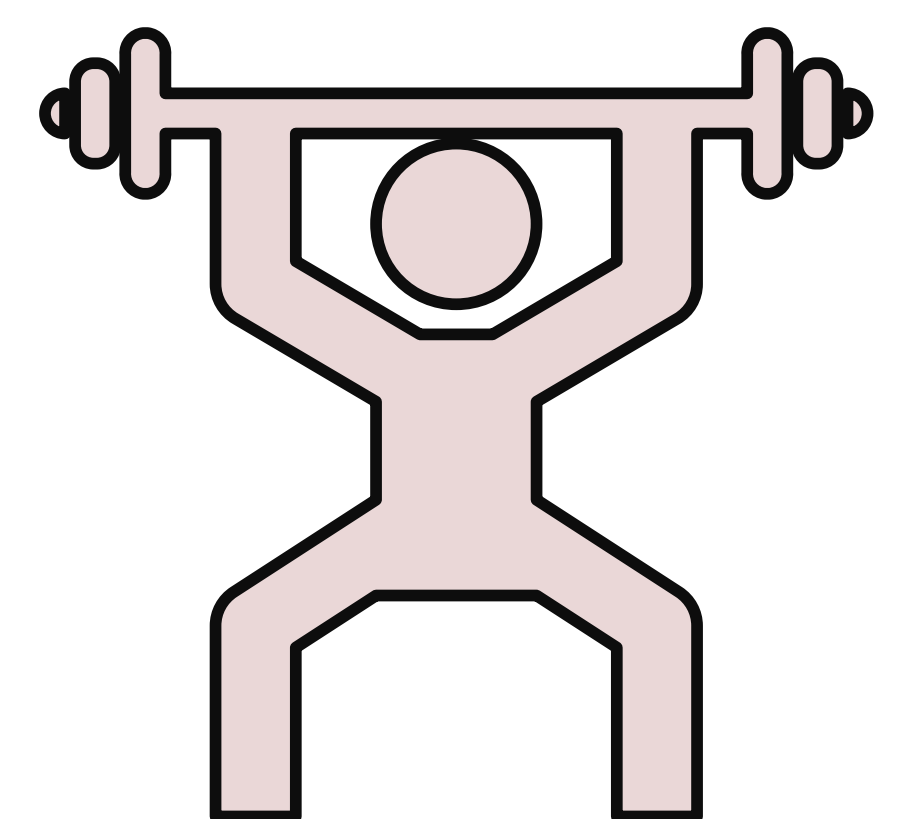
- Provide monitoring and evaluation support from the outset, including in the project design phase
- Be mindful of the competing priorities organisations experience
- Community organisations are willing and excited to learn new skills
- Bring people along on the journey
- Building capacity reduces the need for intensive ongoing support



Opportunities and challenges

Through supporting community organisations to develop monitoring and evaluation processes, we can:

- Build the evaluation capacity of the HCV sector
- Encourage data collection and evaluation
- Scale-up support in organisations
- Diversify skillsets within community organisations



Location of ECA projects



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EC Australia
Partnering to eliminate hepatitis C



Burnet Institute
Medical Research. Practical Action.